

NURS4112 : Systems Management in Nursing

Focuses on the role of the bachelor's-prepared nurse within the micro and macro systems of healthcare organizations. The role of mission, vision, philosophy and values in relation to structure, finance and delivery of care in healthcare organizations will be examined. Change theory and complexity science will be discussed in relation to patient and employee safety principles. Technology use in healthcare, safeguards for nursing practice, ethics, and ways to provide protection of confidentiality and privacy of patients will be reviewed along with regulatory requirements. Quality assessment (QA), quality improvement (QI) and root cause analysis will be explored.

Credits 3